# significant event notice



11 August 2020

This Significant Event Notice is to let you know about important changes to **HESTA and HESTA Personal Super**. Generally this includes changes to, or events impacting, the information provided in the Product Disclosure Statements (PDS) of those products. The changes will be incorporated into future versions of the PDS available at **hesta.com.au/pds** 

# We are focusing our investment options to better serve members

From 1 October, we are making changes to the investment options we offer, so we can better concentrate our investment expertise on a more focussed set of choices.

While some options will be closing, others will have a name change, or be a mix of existing options.

The investment options will be consistently named across both super and income stream. This will give you a better understanding of the investment option and a seamless experience when moving from the accumulation phase of super to taking an income stream as you approach or reach retirement.

#### As a result of these changes, all members will be impacted in the following way:

| Member group | Summary of main change   | Further information |
|--------------|--|---------------------|
| All members  | Processing freeze and change to unit pricing and investment switching during implementation period | Page 2              |

If you have some of your super invested in any of the below Your Choice Asset Classes as at 30 September 2020, you will be directly affected from 1 October 2020.

| Changing<br>investment options | Summary of main change   | Further information |
|--------------------------------|--|---------------------|
| Cash                           | Include term deposit assets to become Cash and Term Deposits   | Page 3 (Table 1)    |
| Property                       | Merging with Infrastructure to become <b>Property and Infrastructure</b>   | Page 4 (Table 2)    |
| Infrastructure                 | Closing and merging with Property to become <b>Property</b> and Infrastructure   | Page 5 (Table 3)    |
| Private Equity                 | Closing. Members invested in this option will be transferred to the Shares Plus investment option, renamed to <b>High Growth</b> | Page 6 (Table 4)    |

Read on to page 7 for other more general investment changes that may apply to you.

#### What do I need to do now?

Read this significant event notice carefully. From 1 October, HESTA and HESTA Personal Super investment options will change as outlined above. If you are in one of the changing investment options at 30 September 2020, you will be automatically transferred to the indicated option on 1 October 2020, which has a similar risk/return profile. You should make sure you are comfortable with the key changes outlined and summarised in the following pages and consider if those changes are right for you.

If you prefer not to remain in the changing option(s), you can make changes by submitting an investment switch request before 11:59pm 29 September 2020 via your online account at **hesta.com.au/login** (more details on the next page). Before our new investment options take effect on 1 October, any change you make could also be impacted by other changes. There are no fees for switching investment options in HESTA and HESTA Personal Super.

Consider seeking financial advice before making any changes to your investments. If you'd like to speak to someone about the changes, make a time **here** 

# Changes to unit pricing, investment switching and transaction processing

While we implement the new investment menu, there will be a short period between 28 September - 5 October 2020 where transaction requests including rollovers and investment switches will be impacted. There will also be a change to the regular unit pricing cycle.

# **Unit Pricing**

Generally unit prices are valued weekly on a Tuesday, then applied to member accounts the immediate Friday. To implement the investment changes and enable the system update, the unit price cycle will change for the week during the implementation. Unit pricing will return to the normal cycle from Tuesday 6 October 2020, after the investment options are implemented.

#### Here's what's changing

Instead of calculating the unit price on Tuesday 29 September 2020, the unit price will be calculated on Wednesday 30 September. There will be no unit price calculated on the Tuesday.

The unit price calculated 30 September (Wednesday) will be effective on 1 October (Thursday) instead of 2 October (Friday). Any switches processed thereafter will use the last effective unit price (being that on 1 October) until the next regular cycle.

The following timings and unit pricing will apply to investment switching and transactions:

| Transaction type  | Timings that apply   | Unit pricing that apply   |  |  |
|---|--|---|--|--|
| Investment Switching will be temporarily suspended from 12.01am 30 September to 12.01am 5 October                 |  |   |  |  |
| An automatic transfer of members to their new investment option (where relevant)                                  | Processed effective<br>Thursday 1 October  | The automatic transfer will be processed using unit prices calculated at the end of the day on Wednesday 30 September   |  |  |
| Investment switches received<br>by 11.59pm (AET)<br>29 September 2020   | Processed effective<br>Friday 2 October  | Your switch will be processed using the new investment option and unit prices calculated at the end of the day on Wednesday 30 September  |  |  |
| Members can submit switch requests under our changed investment menu  | From 12.01am<br>Monday 5 October   | Normal investment switching rules apply: If you complete an investment switch before 11.59pm (AET) Tuesday 6 October, your switch will be processed the immediate Friday using prices calculated at the end of the day on the Tuesday. Any switch requests received after 11:59pm (AET) Tuesday 6 October will be processed the Friday of the following week using the prices calculated the next Tuesday |  |  |
| Changes to transaction processi   | ng   |   |  |  |
| Money 'in'  Including employer and personal contributions and money you roll in from other funds                  | Money 'in' will be temporarily suspended from 12.01am 1 October to 12.01am 5 October and will be processed on 5 October, effective the day of receipt  | Money 'in' during this period will be processed using unit prices calculated at the end of the day on Wednesday 30 September  |  |  |
| Money 'out'  • Including rollovers, withdrawals, lump sum payments for claims and Covid-19 early release payments | Money 'out' will be temporarily suspended from 12.01am 28 September to 12.01am 5 October, with requests received from 28 September being processed within three business days from 5 October | Money 'out' will be processed using prices calculated at the end of the day on Wednesday 30 September until Friday 9 October when the next weekly unit price is applied to member accounts (as per normal unit price cycle)   |  |  |

# **Investment option changes**

From 1 October, this is how your investments will change from the 'Current' to the 'New' (unless you choose a different outcome), with the key changes summarised below for each option. Text in bold shows what is changing. You will need to be comfortable with the new investment option characteristics, especially where there are changes to fees and costs.

Table 1: Changes for Your Choice Asset Class - Cash

|   |  | Current  | New  |
|---|--|--|--|
| Name  |  | Cash   | Cash and Term Deposits   |
| Fees and costs <sup>1</sup>                       | Investment fee                         | 0.02%  | No change  |
| rees and costs                                    | Indirect Cost Ratio (ICR)              | 0.00%  | No change  |
| Investment objective (long term)                  |  | Over the long term, to earn an after-tax return after investment fees and indirect costs, equivalent to or higher than the return (net of tax***) of the Bloomberg Ausbond Bank Bill Index | No change  |
| Probable number of negative returns over 20 years |  | Less than 0.5  | No change  |
| Risk level  | Risk level                             |  | No change  |
| Suggested minimum invest                          | Suggested minimum investment timeframe |  | No change  |
| Type of investor this may suit                    |  | Cautious Or, an investor seeking to create their own diversified portfolio, who would like to include cash and cash products   | No change to risk profile, renamed to 'Very Cautious' Or, an investor seeking to create their own diversified portfolio, who would like to include cash, cash products and term deposits |
| Strategic asset                                   | Cash                                   | 100%   | 50%  |
| allocation  | Term Deposits                          | -  | 50%  |
| Allocation ranges                                 | Cash                                   | 100%   | 40 - 100%  |
|   | Term Deposits                          | -  | 0 - 60%  |
| Overall growth/<br>defensive split <sup>2</sup>   | Growth                                 | 0%   | No change  |
|   | Defensive                              | 100%   | No change  |

<sup>\*\*</sup>Estimated tax rate provided by independent investment consultant.

<sup>&</sup>lt;sup>1</sup>Investment fees and Indirect Cost Ratio will vary from year to year. The amounts provided in this document are derived from estimated costs incurred in 2019/20. Final fees and costs will be included in the PDS on 1 October 2020.

<sup>&</sup>lt;sup>2</sup>The growth/defensive split relates to the strategic allocation and may change as asset allocations move within their allocation ranges.

Table 2: Changes for Your Choice Asset Class - Property

|   |                           | Current   | New  |
|---|---------------------------|---|--|
| Name  |                           | Property  | Property and Infrastructure  |
|   | Investment fee            | 1.07%   | 0.93%  |
| Fees and costs <sup>1</sup>                       | Indirect Cost Ratio (ICR) | 0.17%   | 0.14%  |
| Investment objective (long term)                  |                           | Over the long term, to earn an after-tax return after investment fees and indirect costs, equivalent to or higher than CPI + 3.0% | No change  |
| Probable number of negative returns over 20 years |                           | 2 to less than 3  | No change  |
| Risk level  |                           | Medium  | No change  |
| Suggested minimum invest                          | tment timeframe           | 5 to 7 years  | No change  |
| Type of investor this may suit                    |                           | An investor seeking to create their own diversified portfolio, who would like to include Australian and international property    | An investor seeking to create their own diversified portfolio, who would like to include property and infrastructure |
|   | Cash                      | 10%   | 10%  |
| Strategic asset allocation                        | Property                  | 90%   | 45%  |
|   | Infrastructure            | -   | 45%  |
|   | Cash                      | 5 - 15%   | 0 - 30%  |
| Allocation ranges                                 | Property                  | 85 - 95%  | 30 - 70%   |
|   | Infrastructure            | -   | 30 - 70%   |
| Overall growth/                                   | Growth                    | 58.5%   | 68%  |
| defensive split <sup>2</sup>                      | Defensive                 | 41.5%   | 32%  |

<sup>&</sup>lt;sup>1</sup>Investment fees and Indirect Cost Ratio will vary from year to year. The amounts provided in this document are derived from estimated costs incurred in 2019/20. Final fees and costs will be included in the PDS on 1 October 2020.

<sup>&</sup>lt;sup>2</sup>The growth/defensive split relates to the strategic allocation and may change as asset allocations move within their allocation ranges.

Table 3: Changes for Your Choice Asset Class - Infrastructure

|   |                           | Current   | New  |
|---|---------------------------|---|--|
| Name  |                           | Infrastructure  | Property and Infrastructure  |
| Fees and costs <sup>1</sup>                       | Investment fee            | 0.81%   | 0.93%  |
|   | Indirect Cost Ratio (ICR) | 0.15%   | 0.14%  |
| Investment objective (long term)                  |                           | Over the long term, to earn an after-tax return after investment fees and indirect costs, equivalent to or higher than CPI + 3.0% | No change  |
| Probable number of negative returns over 20 years |                           | 3 to less than 4  | 2 to less than 3   |
| Risk level  |                           | Medium to High  | Medium   |
| Suggested minimum invest                          | tment timeframe           | 5 to 7 years  | No change  |
| Type of investor this may suit                    |                           | An investor seeking to create their own diversified portfolio, who would like to include exposure to infrastructure assets        | An investor seeking to create their own diversified portfolio, who would like to include property and infrastructure |
|   | Cash                      | 10%   | 10%  |
| Strategic asset allocation                        | Property                  | -   | 45%  |
|   | Infrastructure            | 90%   | 45%  |
| Allocation ranges                                 | Cash                      | 5 - 15%   | 0 - 30%  |
|   | Property                  | -   | 30 - 70%   |
|   | Infrastructure            | 85 - 95%  | 30 - 70%   |
| Overall growth/                                   | Growth                    | 45%   | 68%  |
| defensive split <sup>2</sup>                      | Defensive                 | 55%   | 32%  |

<sup>&</sup>lt;sup>1</sup>Investment fees and Indirect Cost Ratio will vary from year to year. The amounts provided in this document are derived from estimated costs incurred in 2019/20. Final fees and costs will be included in the PDS on 1 October 2020.

<sup>&</sup>lt;sup>2</sup>The growth/defensive split relates to the strategic allocation and may change as asset allocations move within their allocation ranges.

Table 4: Changes for Your Choice Asset Class - Private Equity

|   |                           | Current   | New  |
|---|---------------------------|---|--|
| Name  |                           | Private Equity  | High Growth<br>(formerly named Shares Plus)  |
| Fees and costs <sup>1</sup>                       | Investment fee            | 2.74%   | 0.74%  |
|   | Indirect Cost Ratio (ICR) | 1.05%   | 0.13%  |
| Investment objective (long term)                  |                           | Over the long term, to earn an after- tax return after investment fees and indirect costs, at least 3% higher than the return (net of tax**) of the combination of:  • 13.5% S&P/ASX 300 Accumulation Index  • 76.5% MSCI ACWI ex Australia in \$A Net Dividends Reinvested Hedged  • 10.0% Bloomberg Ausbond Bank Bill Index | To earn an after-tax return, after investment fees and indirect costs, equivalent to or higher than CPI + 4.0% |
| Probable number of negative returns over 20 years |                           | 4 to less than 6  | No change  |
| Risk level  |                           | High  | No change  |
| Suggested minimum inve                            | estment timeframe         | 7 to 10 years   | No change  |
| Type of investor this may suit                    |                           | An investor seeking to create their own diversified portfolio, who would like to include exposure to Australian and international private equity products   | Very ambitious, renamed from 'Aggressive'  |
|   | Australian shares         | -   | 39%  |
|   | International shares      | -   | 30.5%  |
|   | Private Equity            | 90%   | 10%  |
| Strategic   | Alternatives              | -   | 8.5%   |
| asset<br>allocation                               | Infrastructure            | -   | 4.5%   |
|   | Property                  | -   | 3.5%   |
|   | Global debt               | -   | 2%   |
|   | Cash                      | 10%   | 2%   |
|   | Australian shares         | -   | 25 - 50%   |
|   | International shares      | -   | 25 - 50%   |
|   | Private Equity            | 85 - 95%  | 0 - 15%  |
| Allocation  | Alternatives              | -   | 0 - 15%  |
| ranges  | Infrastructure            | -   | 0 - 10%  |
|   | Property                  | -   | 0 - 10%  |
|   | Global debt               | -   | 0 - 10%  |
|   | Cash                      | 5 - 15%   | 0 - 25%  |
| Overall growth/                                   | Growth                    | 90%   | No change  |
| defensive split <sup>2</sup>                      | Defensive                 | 10%   | No change  |

<sup>\*\*</sup>Estimated tax rate provided by independent investment consultant.

<sup>&</sup>lt;sup>1</sup>Investment fees and Indirect Cost Ratio will vary from year to year. The amounts provided in this document are derived from estimated costs incurred in 2019/20. Final fees and costs will be included in the PDS on 1 October 2020.

<sup>&</sup>lt;sup>2</sup>The growth/defensive split relates to the strategic allocation and may change as asset allocations move within their allocation ranges.

# General investment changes from 1 October 2020

We have streamlined investments and made the following changes.

#### Other changes

- · Changing the name of our MySuper investment option from Core Pool to Balanced Growth
- Changing the name of Conservative Pool to Conservative
- Changing the name of Shares Plus to High Growth
- Changing the name of Eco Pool to Sustainable Growth
- Changing the name of Global Bonds to Diversified Bonds

Changes such as fees and costs and asset allocations will occur from 1 October 2020. You will be notified to see all the changes at **hesta.com.au/sen** when you receive your Annual Statement.

These changes will apply automatically from 1 October 2020 and will be included in the HESTA or HESTA Personal Super PDS on 1 October 2020 at hesta.com.au/pds

For other information on investment changes go to hesta.com.au/investment-changes

### Need help?

Our investment team of experienced professionals has been managing the super of Australia's health and community service workers for many years. No matter what changes today, they're keeping a steady focus on

And if you need help to make decisions about your investments, our advice team is right here for you. Make a time here

# contact us

hesta@hesta.com.au | 1800 813 327 | Locked Bag 5136, Parramatta NSW 2124 | hesta.com.au